

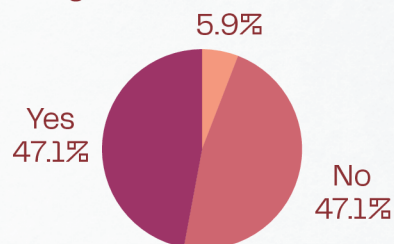


# Carers Survey Report

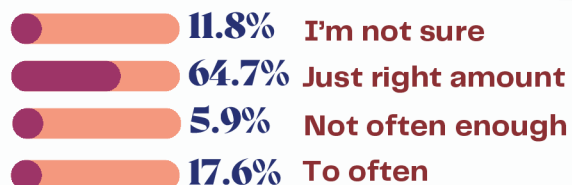
Biripi Aboriginal Children Services would like to thank you for taking the time to participate in BACS's Annual Carer Survey. Your feedback is invaluable and will be used as the basis to inform practice and provide tangible direction for consistent improvements in the quality of support we provide. Establishing a better overall understanding of the Carer experience is a critical foundation for achieving the best possible outcomes for our Children and Young People. Once again, we are extremely grateful for you contributing your valuable time and your honest feedback

## ABORIGINAL

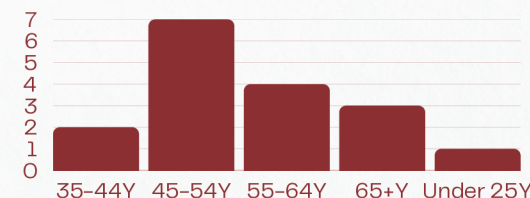
Aboriginal & Torres Strait Islander



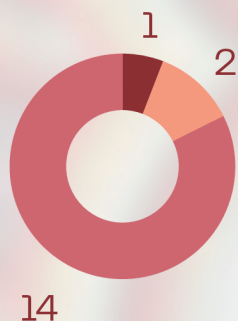
## CARER SUPPORT TEAM MEMBER VISITS?



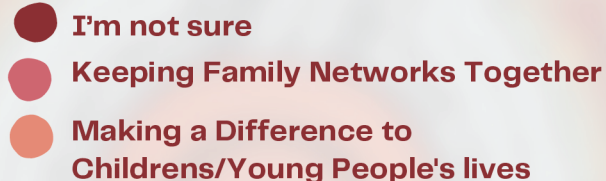
## CARER AGE RANGE



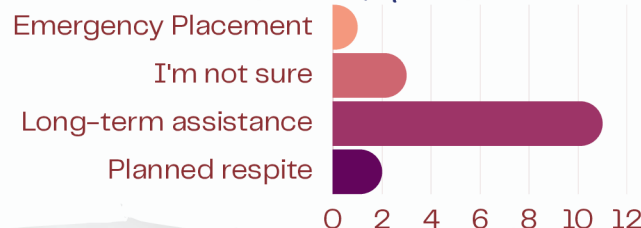
## NUMBER OF CHILDREN YOU CARE FOR



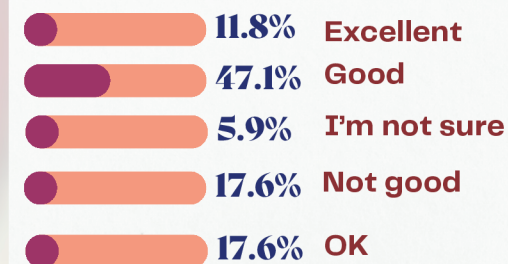
## WHAT IS THE MOST REWARDING ABOUT BEING A CARER?



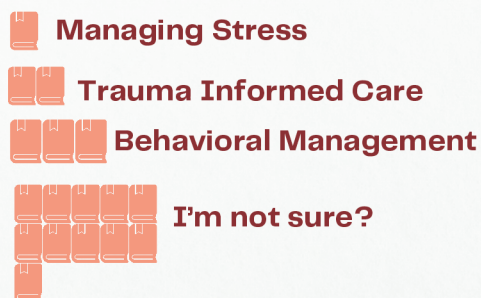
## TYPES OF SUPPORT YOU HAVE PROVIDED



## TRAINING YOU HAVE RECEIVED FROM BACS HAS BEEN



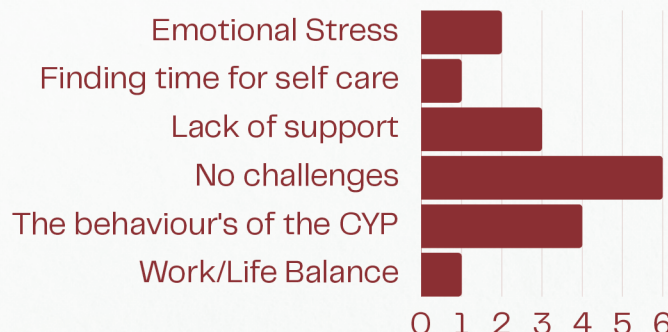
## TRAINING YOU WOULD PREFER?



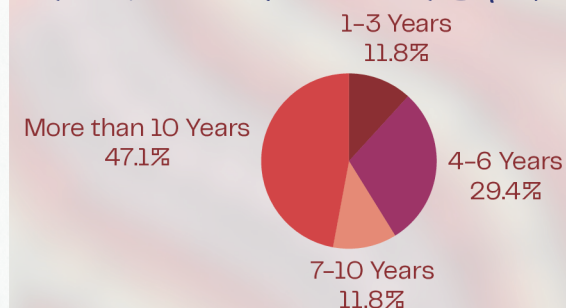
## CARER GENDER



## CHALLENGES YOU FACE IN YOUR CARING ROLE?



## LENGTH OF TIME CARING FOR CHILDREN/YOUNG PEOPLE WITH BACS?



# GENERAL FEEDBACK

Came on unconfirmed appointment times some times, it was only coincidence that we happened to be home. Make it better for us to stick to appointments times

Thankyou for placing my 2 boys with me they needed me and I needed them

In some of the questions I would have liked to have picked more choices but was only able to pick one

Not really, I'm happy with the support and how quick things are done, and not changed at the last minute as this was how it was with the other agency at Inverell

I feel we are never supported & communication break down also for carers who have health issues that nothing is done when it comes to training. All Carers are different some work & we don't have time for training no consideration for them

This survey should be multiple choice as 1 answer does not always cover the question

I'm happy with how things are going at the moment. My carer support worker is amazing at getting back to me. She follows things up in a short time frame and is great at communicating and helping me support the child in care

Changing case workers to often